



# CHARTFAST

## RELEASE PRO

*Bringing the Power of Big Data to Your Release of Information Process*

## A Powerful, Cloud Based Platform That Simplifies ROI for You and Your Patients

For years, the Release of Information (ROI) process has been a challenge for healthcare organizations. It is a complex and heavily regulated activity. Recognizing this, most healthcare organizations have either purchased software to assist with the process or have outsourced the entire ROI process to vendors, often with varying degrees of success and patient satisfaction.

ChartFast Release Pro is a simple, yet powerful solution for medical release of information requests. Our platform consolidates requests online and provides an elegant management console to receive requests, review authorizations, respond to requestors' inquiries, automate compliance with HIPAA disclosures rules, charge, bill and collect payments, and ultimately release records. We reduce turnaround time, free resources, eliminate phone calls, and increase patient satisfaction.

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### FLEXIBILITY IS BUILT IN

ChartFast Release Pro is built as a Software as a Service (SaaS) platform, which provides you with the flexibility your organization requires for ROI services. As a cloud based platform, there is no need to install software at your location and there is no requirement that you keep a server infrastructure in place.

So, whether you choose a full service, shared service or remote service implementation with electronic health records (EHR) or physical records ChartFast Release Pro will work for you.

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### SECURITY YOU DEMAND

The ChartFast Release Pro platform exceeds HIPAA regulations on administrative, physical and technical security of protected information. ChartFast ensures that all protected health information (PHI) transferred through our platform remains private. We utilize best-in-class security infrastructure, with all communications and transfers occurring over a 256-bit SSL encryption secure connection.

Our infrastructure features redundant firewall protection, redundant web application protection, DoS and DDoS mitigation, monitored intrusion detection, VPN/SSL and multi-factor authentication. And because ChartFast Release Pro is a SaaS based platform, enhancements or changes required by future regulation will be delivered without interruption to your organization.

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## UNLEASH YOUR DATA AND MITIGATE YOUR RISK

ROI requests occur every day, and some of those requests might indicate a risk of a malpractice claim against your organization. ChartFast Release Pro, when used in conjunction with ChartFast Litigation Alert, can reveal where ROI requests indicate risk of potential legal action.

With this information in hand, your risk management organization can take proactive steps to address patient complaints, saving your organization money while improving patient satisfaction and outcomes.

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## SAVE COSTS AND FREE YOUR RESOURCES

For most healthcare organizations, the cost to process medical records requests exceeds the revenue generated by those requests. By outsourcing your ROI service to ChartFast, you will not only save money, but you will free your staff to handle other important tasks. A ChartFast system in your organization could potentially save you hundreds of thousands of dollars per year when you consider the savings generated by the automation of your ROI process and the risk mitigation and revenue cycle enhancements that are built into our platform.

The ChartFast ROI platform saves you money, frees your resources, and most importantly increases your patient's satisfaction with your organization or practice.

**To learn more about ChartFast solutions, visit us at: [www.chartfast.com](http://www.chartfast.com)**

To speak with a ChartFast sales representative please call us, toll free at 888.202.1671  
Or email us at: [info@chartfast.com](mailto:info@chartfast.com)